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THE POWER OF 1

Safety is Your Responsibility

CROWN1 AGM batteries are sealed, clean and high performance energy storage products. The valve-regulated design of AGM batteries suspends electrolyte within the construction of the cell to minimize the potential for exposure to corrosive materials during normal use. However - AGM batteries are not free of hazard. Customers need to be familiar with the risks connected with commissioning, operation and disposal of these batteries.

When working with batteries you need to wear proper protective gear such as safety glasses, protective footwear and gloves to prevent electrical shocks and ensure fall protection. Remove watches and jewelry and avoid causing sparks with tools. When possible, use tools with insulated or rubber coated handles when securing batteries or cabling in the application.

Do not tamper or attempt to remove vents, and keep sparks, flames and cigarettes away from batteries at all times. Maintain good ventilation when working on or charging batteries.

The Power Behind Performance



+1.419.334.7181 | www.crownbattery.com

AGM Battery

Safety. First. **Battery Handling, Maintenance & Test Procedures**

CROWN1[™] AGM batteries are sealed and valve-regulated and do not require watering service. They can be oriented in a traditional upright position or placed on their side where fitment is an issue. These batteries are constructed with heavy duty plates, high-performance absorbent glass mat separators, massive top lead connections and premium self-sealing valves that enable recombinant performance which retains moisture within the battery during normal operation.

Because the batteries rely on a sealed design, the valves should never be opened. Doing so damages the product and voids the warranty. CROW

> Crown Battery innovates to find solutions and the benefits delivered by CROWN1 AGM batteries include powerful reliability and a solid return on investment.

While free of watering service requirements, the batteries do require periodic inspection and effective charging service and the purpose of this guide is to help you understand the characteristics, operation and care of these batteries so that all of their advantages may be fully realized.

Inspection & Handling

- Upon receipt of your batteries or new equipment fitted with batteries, examine the batteries for signs of moisture or impact (which may indicate damage in shipment).
- If there is evidence of damage notify Crown Battery or the equipment supplier to make a damage report.
- Charge the batteries before deploying the products to service. Charge the batteries in a well-ventilated area using the battery charger that is matched to the battery application.
- AGM batteries can be stored safely for up to a year before requiring inventory maintenance. With a self-discharge rate of 2 to 3% per month and sealed design, the product can be stored in ambient temperatures below 80°F / 27°C with full retention of product integrity. Take precautions to ensure batteries are fully charged prior to storage, are kept clean and dry – and are protected from impact and free of any connections that may cause parasitic loads.
- CROWN1[™] AGM batteries are certified non-spillable batteries and are not restricted for transportation by Air (IATA / ICAO), Surface (DOT) and Water (IMDG).
- AGM batteries can be recycled and should be returned to an authorized battery disposal agent for recycling. Refer to www.batterycouncil.org for more information about battery recycling.



Maximizing Your Investment

AGM batteries deliver all of the power required by EV, motive power or Renewable Energy systems. One full cycle represents a full battery recharge followed by a complete battery discharge period.

Battery life is usually measured in cycles or in terms of ampere-hour throughput delivered to the application – but in practical terms your batteries will deliver reliable performance and a strong R.O.I. when maintained with proper charging and attention to the best practices identified in this document.



Other Factors That Affect Battery Life and Performance:

- Batteries are rated in ampere-hours (Ah) and are designed to perform a specific workload within an established period of time. Increasing battery depth-of-discharge has a direct effect on cycle and life performance – with frequent deep discharge resulting in shortened battery life.
- Optimize the battery life by limiting duty cycle depth-of-discharge to 75% or less of available discharge. A 75% depth-of-discharge corresponds to end-point voltages of 1.84 Volts per Cell – or 5.52 Volts for 6-volt batteries, 7.36 Volts for 8-volt batteries and 11.04 Volts for 12-volt batteries.
- Batteries should always be recharged immediately following the completion of a duty cycle discharge. Never allow batteries to remain in a fully discharged period, otherwise permanent damage will result.
- Opportunity charging service can be performed when batteries are no more than 50% discharged. Batteries must be fully recharged after the termination of duty cycle usage.
- ► CROWN1 AGM batteries can operate within a maximum temperature limit of -40°F to 120°F (-40°C to 49°C) with proper temperature compensation controls. **Application Note:** Maintain a state of charge greater than 60% when operating batteries at temperatures below 32°F (0°C).
- After regular charging service, batteries should be allowed to cooldown or rest for 6 to 8 hours before the next duty cycle. If a battery is ever hot to the touch, allow it to cool to ambient temperature before discharge or charging service.
- Keep battery connectors and cabling in good condition. Replace damaged or torn cabling or connectors as damage to these components will result in hazardous operation and poor performance.

Installation Best Practices

Orientation & Installation in the Application

For all applications, follow the machine manufacturer or system designer recommendations for installation and orientation of replacement batteries. The most effective placement of batteries is usually upright; if necessary – AGM batteries can be oriented on their side or end walls if required. Never install batteries in an inverted position; always provide adequate ventilation to allow battery gassing in a potential overcharge condition. Never install lead batteries in a sealed battery box or compartment.

Terminal Connections

Battery terminal connections should be secured and tight at all times. Replace torn or damaged cabling or connectors upon discovery of damage. Terminal connections must be tightened using the specified torque values below:

Terminal Type	In-Ibs	Nm
Inserted M6	100 - 120	11 – 14
SAE / Automotive Terminal	50 - 70	6-8
Stainless Threaded Terminal	100 — 120	11 – 14

Cables should be secured to battery terminals following the installation diagram shown below:



The battery terminal surface should be clean and dry prior to installation and torquing of the connectors to the terminals. Never place a washer or terminal treatment material between the battery terminal surface and the connector surface as this will increase electrical resistance - which affects battery and charger performance and can create potential safety hazards.

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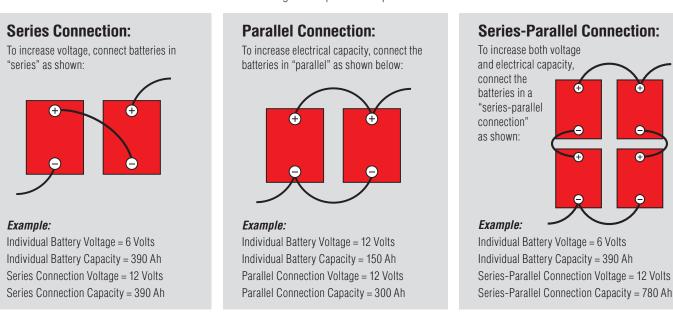
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Connecting **Multiple Batteries**

CROWN1[™] AGM batteries are available in various BCI group sizes, voltage and electrical capacities. Certain systems require the installation and connection of multiple batteries to accommodate minimum voltage or capacity specifications to ensure expected performance. Users and technicians should always confirm that batteries are oriented in proper position according to battery terminal polarity – as indicated by the polarity mark on the battery cover. Cables and connectors should be secured following the torque values specified above.



Charging Service – Before Use New AGM battery inventory should not require charging service prior to installation. Check the battery voltage and manufacturer date code to verify battery conditions before deploying the products. After installation has

been completed (but before first use), connect the batteries to the charger supplied with the application or system and allow the batteries to charge overnight or until the charging source powers off automatically.

Operation, Charging & Maintenance Best Practices

General Use Best Practices

Safety is Your Responsibility! Keep sparks, flames and cigarettes away from batteries at all times. Maintain good ventilation when working on or charging



batteries. Do not tamper with vent structures. Optimize battery life by limiting duty cycle depth of discharge to 75% or less.

Charging service must be performed with equipment configured to support the charging recommendations herein. Opportunity charging service can be performed when batteries are no more than 50% discharged. Batteries must be fully recharged after the termination of duty cycle usage.



Effect of Ambient Temperature on Battery Performance & Life

Battery capacities and projected life are based upon operating temperatures of 80°F / 27°C. Temperature increases of 15°F / 10°C over the baseline will cause the rate of internal chemical

reactions to double – something that will reduce battery life due to accelerated deterioration of internal components. Corresponding reductions in operating temperatures will create a reverse effect – extending life – however with a reduced efficiency as temperatures decrease. Contact Crown Battery to discuss any minimal requirements for battery life and performance.

Charging Service – EV, Motive Powered & Renewable Energy Applications

Effective charging service delivers optimal life and a strong return on investment for AGM battery users. Use charging equipment that has been configured for application with AGM batteries; do not use chargers that are configured for GEL



battery service as they will undercharge batteries and cause premature failure. Certain Flooded Lead Battery chargers are properly configured to recharge AGM batteries.

If you require support with verifying your charger's capabilities, contact Crown Battery via email at **commercial@crownbattery.com** (providing the make and model of the charger).

When to Charge?

Batteries should be fully recharged after each discharge event. To optimize battery life, charge batteries after they have been discharged for 25% of their specified running time (example – charging batteries with an application specification of 2 hours running time after 30 minutes of use). When charging batteries following the completion of a duty cycle – connect the charger to the battery pack and allow the equipment to operate until charging is terminated and the charger automatically powers off.

"Opportunity Charging" is a concept that recharges batteries at every opportune time possible (operator breaks, scheduled machine downtime, etc). Opportunity charging service can be performed when batteries are no more than 50% discharged. Batteries must be fully recharged after the completion of work or duty cycle.

Cyclic Charging - Constant Voltage Charging

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Mode	6 Volt	8 Volt	12 Volt		
Cycle Charge:	7.20 – 7.41	9.60 - 9.88	14.40 - 14.82		
Float Charge:	6.60	8.80	13.20		
Recommended Current: 10% of C/20 Rating					
Maximum Current: 25% of C/20 Rating					

Temperature Correction: + / - 3 mV / C°

Renewable Power Battery Charging

		System Voltage			
Voltage Setting	VPC	12 Volts	24 Volts	48 Volts	
Bulk	2.44	14.64	29.28	58.56	
Absorption	2.42	14.52	29.04	58.08	
Float	2.20	13.20	26.40	52.80	

Temperature Correction: + / - 3 mV / C°

Care & Maintenance

Keep batteries and terminal connections clean, dry and free of dirt and corrosion. Check battery connections and cables. Re-torque connections and replace any torn or damaged cabling or connectors. Avoid thermal shock to batteries by never spraying batteries with pressurized water from a hose or pressure jet. Charge batteries after the completion of work or duty cycle – never leaving batteries in a discharged state.

Battery Analysis & Troubleshooting

Battery testing is most effective as a diagnostic resource when employed at scheduled intervals. An effective testing program can also identify conditions that affect battery performance in normal as well as abusive use conditions – situations that may result in premature failure. Crown Battery utilizes several AGM battery test procedures that can be performed to verify battery serviceability. These tests do not determine the battery's actual capacity – but they can indicate a need for replacement or a more complete assessment of battery integrity.

1. Visual Inspection

Check battery age or length of service if available. Inspect battery for physical condition – looking for damage to the terminals, container and cover. The following points cover many of the conditions and typical errors in operation that can be observed during a visual inspection:

Condition	Root Cause
Fluid or Moisture Present on Battery Cover	Evidence of overcharging.
Bulging End Walls – Slight Bulge	Normal condition for batteries with large cell structures. More prevalent in high temperature conditions.
Bulging End Walls – Severe Bulge	Abnormal – indicates overcharging or a blocked valve.
Inward / Concave End Walls or Cover	Normal condition that does not compromise product integrity. The condition is affected by a combination of changing operating temperatures and internal battery gas pressures – and typically self-corrects with regular cycling / charging.
Terminal Meltdown	Evidence of a loose or incomplete cable connection to the battery terminal.

2. Fully Charge Batteries

Connect the battery pack to its matched charger and fully recharge the batteries. Allow the batteries to rest / cool for at least 8 hours following termination of charge.

Battery Replacement Best Practice

Where possible – avoid mixing new batteries in applications with older batteries. New batteries should be replaced in whole packs to ensure the best success for equipment owners and operators. Contact Crown Battery via email at **commercial@crownbattery.com** for additional instructions.

Safety. First. Battery Inspection Process

- **1. Visual Inspection**
- 2. Fully Charge Batteries Followed by an 8-Hour Rest Period
- **3. Open Circuit Voltage Test**
- 4. Battery Discharge Test

3. Open Circuit Voltage Test

Inspect open circuit voltage of each battery in the battery pack. Review and record battery voltage conditions. Evaluate and compare battery voltages with the following State of Charge voltage points:

	100% S.O.C.	75% S.O.C.	50% S.O.C.	25% S.O.C.	0% S.O.C.
6 Volt Battery	6.42	6.27	6.12	5.97	5.82
8 Volt Battery	8.56	8.36	8.16	7.96	7.76
12 Volt Battery	12.84	12.54	12.24	11.94	11.64

Batteries in a good or acceptable condition should be above 6.4 Volts (6 Volt Battery); 8.5 Volts (8 Volt Battery); and, 12.7 Volts (12 Volt Battery) after receiving a full charge and an 8 hour rest / cool down period.

If batteries in the pack are below 6.1 Volts (6 Volt Battery); 8.1 Volts (8 Volt Battery); and, 12.2 Volts (12 Volt Battery) after receiving a full charge – the pack has failed as a result of age, abuse or normal duty cycle demands.

Any battery within the pack that is 0.25 Volts lower than the highest battery voltage (6 Volt Battery); 0.35 Volts lower than the highest battery voltage (8 Volt Battery); 0.50 Volts lower than the highest battery voltage (12 Volt Battery) has likely failed. Repeat a pattern of Charge – Discharge – Charge – Discharge (with intermittent voltage inspections) to verify the failure condition.

4. Discharge Test

Qualified battery and equipment technicians can utilize approved battery discharge testing equipment to verify battery integrity. Discharge testing should be performed by applying a 25, 56 or 75 ampere load condition to a fully charged battery pack.

After commencing the discharge test, record the number of battery runtime minutes until the discharge is complete. Battery packs which deliver discharge times of at least 50% of their rated RC Minutes specification, batteries are good and acceptable for service.

Battery packs which do not deliver discharge times of at least 50% of their rated RC Minutes specification require individual battery inspections to verify battery integrity. At the termination of testing – record the end-of-discharge voltage for each battery in the pack.

Any battery within the pack that is 0.25 Volts lower than the highest battery voltage (6 Volt Battery); 0.35 Volts lower than the highest battery voltage (8 Volt Battery); 0.50 Volts lower than the highest battery voltage (12 Volt Battery) has likely failed and should be replaced.

Limited Warranty

- 1. Scope of Limited Warranty Free Replacement Period: All Crown AGM batteries are warranted to the original purchaser to be free from defects in material and workmanship. Any battery which demonstrates a defect in material and workmanship (discharged or sulfated batteries do not apply) within a Free Replacement Period specified by Crown Battery Manufacturing Company will be replaced or repaired at the option of Crown Battery, free of charge, except for the cost of transportation of the battery. Please reference your current Crown Battery Price Schedule to determine the Free Replacement Period available for Crown Battery's lineup of AGM battery products. The Free Replacement Period begins to run at the time of purchase. If the original receipt of purchase is not available, the Free Replacement Period will be based on Crown Battery's date code on the subject battery. There will be no Free Replacement Period for AGM batteries for which the proof of purchase is more than six months after Crown Battery's date code on the subject battery. AGM batteries that are repaired or replaced during the Free Replacement Period will be warranted only for the remainder of the original Free Replacement Period. This limited warranty is non-transferrable.
- 2. Limitations: In all sales other than direct retail sales by the seller of batteries considered to be consumer products to individual consumers, the foregoing warranty is in lieu of all other warranties not expressly set forth herein, whether express, implied or statutory, including those of merchantability or fitness for a particular purpose. The seller's liability for breach of this warranty or for any other purpose is limited, at seller's option, to the replacement of the battery or a refund of the purchase price of the battery. In any event, the seller's maximum liability shall be limited to the refund of the price paid for the battery. THE SELLER IS NOT RESPONSIBLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL COSTS, INCLUDING ANY EXPENSES FOR INSTALLATION. TOWING. ELECTRICAL SYSTEMS TESTS. CHARGING A BATTERY OR LOSS OF TIME. PLEASE NOTE: SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, OR EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

- **3. Exclusions:** The limited warranty does not apply to batteries that are only discharged, have broken containers, covers or damaged terminals, have battery vents that are broken or tampered with in any way, have been frozen, overcharged, undercharge or sulfated, or when evidence of neglect or abuse is present. The warranty does not apply if Crown Battery's proprietary manufacturing code markings have been tampered with or destroyed, if the battery is used in applications for which it is not designed, or if it was installed or charged in reverse. The limited warranty does not apply to batteries sold more than six months after Crown Battery's date code on the subject battery. Batteries installed in electric vehicle or motive powered equipment applications must not be used to run auxiliary loads that are unaccounted for by the battery charging system, and such use will void the warranty.
- 4. Warranty Service: Return the suspect battery and the original receipt of purchase to the place of purchase or to any factory authorized representative within 30 days of battery failure. If an authorized representative cannot be located, contact Crown Battery's Customer Service Department via phone (+1.419.334.7181) or email (commercial@crownbattery.com). An authorized factory representative will be appointed to perform warranty service.

Because Crown Battery is continually improving its products, specifications are subject to change without notice. The most current specifications are listed on the seller's website at **www.crownbattery.com**. The information included on the website may amend and supersede the information in this pamphlet. Purchasers are encouraged to visit the website to view the most current specifications.







Crown Battery Manufacturing Co. 1445 Majestic Drive | P.O. Box 990 Fremont, OH 43420-0990 +1.419.334.7181 | Fax +1.419.334.7124 commercial@crownbattery.com www.crownbattery.com